

APPENDIX H- ARTC COMPLAINTS SUMMARY



DECC Monthly Complaints Statistics Report R4.2

Complaints Summary

There were 6 complaints received during November 2009, as summarised in Table 1 below. For all complaints received by ARTC in relation to the SSFL project works a response is given and a resolution and close out sought.

Table 1 - Complaints Summary for November 2009

Noise	Vibration	Dust	Water Pollution	Non-Environmental	Not Project Related	Total
1	0	0	0	5	0	6

