

APPENDIX K- ARTC COMPLAINTS SUMMARY



DECC Monthly Complaints Statistics Report R4.2

Complaints Summary

There were 24 complaints received during September 2009, as summarised in Table 1 below. For all complaints received by ARTC in relation to the SSFL project works a response is given and a resolution and close out sought.

Table 1 - Complaints Summary for September 2009

Noise	Vibration	Dust	Water Pollution	Non-Environmental	Not Project Related	Total
3	2	1	0	16	2	24

