

APPENDIX K- ARTC Complaints Summary



DECC Monthly Complaints Statistics Report R4.2

Complaints Summary

There were 11 complaints received during July 2009, as summarised in Table 1 below. For all complaints received by ARTC in relation to the SSFL project works a response is given and a resolution and close out sought.

Table 1 - Complaints Summary for July 2009

Noise	Vibration	Dust	Water Pollution	Non-Environmental	Not Project Related	Total
2	1	0	0	8	0	11

